



Statement of Important Matters for Bicycle Rental

Edition of
11/17/2023

Terms of Use

The person who can use the service must have no problem with driving ability.

Clothing that the Company deems to be impractical for riding driving will not be accepted. (e.g. Kimono, geta, etc.)

Insurance Guarantee Program

The rental bicycle comes with the insurance guarantee system described on the right. However, the customer may be responsible for all accidents that fall under the insurance policy's exclusions, accidents that violate the terms and conditions of the rental agreement, and accidents for which a police accident certificate cannot be obtained.

Insurance coverage	Compensation	deductible
Death while on board	10 million yen	—
Daily hospitalization due to injury while on board	5,000 yen	—
Daily amount for hospital visits due to injuries sustained while on board	3,000 yen	—
Liability while on board	300 million yen	—

Confirmation of bicycle

Please be sure to check the exterior of the bicycle (scratches, etc.) in the presence of our staff when you start renting the bicycle. Please also confirm that all necessary documents are in order.

Also, please be sure to check the exterior of the bicycle (scratches, etc.) in the presence of our staff when returning the bicycle .

Wear a helmet

According to the Tochigi Prefecture Ordinance on the Promotion of Safe and Proper Bicycle Use, it is obligation to make the best efforts to wear a helmet when riding a bicycle. We strongly recommend that you wear a helmet when riding a bicycle.

Illegal bicycle parking

Illegally parked (abandoned) bicycles obstruct traffic. If a bicycle is removed as an abandoned bicycle, the customer shall be responsible for the removal fee and costs incurred in collecting the bicycle.

Return

Bicycles must be returned to mekke Nikko Kyodo Center by 5:00 p.m. In the event that the rechargeable battery runs out of power or it suddenly rains, etc., please bring the bicycle to our facility by yourself. Additional fees shall be charged for pickups.

Extension

If you wish to extend your use, please be sure to call us. Please note that it may not be possible to extend your use.

If the return date and time are exceeded without the Company's approval, a late fee shall be charged.

Accident

In case of an accident, please stop using the bicycle immediately and be sure to take the following actions.

- (1) Provide first aid to the injured.
- (2) Contact the police (110) from the spot.
- (3) Contact the mekke Nikko Kyodo Center from the spot.

Failure

If you notice anything unusual or wrong with your bicycle, please stop using it and call us.

Confirmation items for use

Please make sure that none of the following applies before signing the contract.

1. Epilepsy or other disabilities or pre-existing medical conditions.
2. Relationship with a crime syndicate or other antisocial force.
3. Alcohol consumption and drug use.